M O B I L E  T I C K E T I N G  G U I D E
2023 Pavilion Concert Season

As of March 2023, Bethel Woods Center for the Arts is utilizing mobile ticketing!

We believe everyone deserves access to tickets they can trust at every step – no one should ever be turned away due to a fake or counterfeit ticket. We are proud to build, enhance, and deliver the safest way to attend your favorite events.

WHAT IS SAFE TIX?
Bethel Woods has implemented Ticketmaster’s SafeTix for all events – your phone is now your ticket! SafeTix are encrypted mobile tickets designed to provide the best possible entry experience and eliminate fraud.

Tickets are powered by a new rotating barcode that refreshes every 15 seconds so that they cannot be stolen or copied, keeping your tickets safe and secure. Follow these simple steps to access your tickets through either your Ticketmaster account or your Bethel Woods account via Account Manager.

HOW TO ACCESS TICKETS

Ticketmaster Account (Non-Members)
1. Download the Ticketmaster App from the App Store or Google Play.
2. Sign into your Ticketmaster account, then tap My Events to locate your order.
3. Tap your order to view tickets.
4. Add your ticket to your phone’s wallet so that they are always available to you, even when WiFi is slow or cell service is limited.

My Bethel Woods Account (Account Manager; Members)
1. Visit am.ticketmaster.com/bethel on your mobile devices browser and log into your Bethel Woods account.
2. Go to My Events and select your order to view your tickets.
3. Add your ticket to your phone’s wallet so that they are always available to you, even when WiFi is slow or cell service is limited.
4. At entry, open your Apple or Android Wallet to get your tickets scanned in!

IMPORTANT NOTE: Screenshots, PDFs, and printouts are NOT valid for entry.
**Adding SafeTix to Your Digital Wallet from App**

**STEP 1**
Tap “Add to Apple Wallet” or “Add to Google Play.” This allows you to access your tickets without an internet connection and is highly recommended.

**STEP 2**
Select which tickets you’d like to add to your digital wallet.

**STEP 3**
Confirm tickets you want to add to your digital wallet.

**Transferring Your Tickets With Account Manager**

**STEP 1**
From your app, tap on your event to view your ticket, then tap “Transfer.”

**STEP 2**
Select the tickets you’d like to transfer.

**STEP 3**
Enter the recipient’s information, tap “Add to Apple Wallet” or “Add to Google Play.” This allows you to access your tickets without an internet connection and is highly recommended.

**STEP 4**
Confirm tickets you want to add to your digital wallet.

**Adding SafeTix to Your Digital Wallet From Web Browser**

**STEP 1**
Log in to your Bethel Woods Account Manager. Select the event you’re looking for to access tickets.

**STEP 2**
Tap “Add to Apple Wallet” or “Add to Google Play.” This allows you to access your tickets without internet and is highly recommended.

**STEP 3**
Select which tickets you’d like to add to your digital wallet.

**STEP 4**
Once selected, confirm the tickets you want to add to your digital wallet.

**Transferring Your Tickets With Account Manager**

**STEP 1**
Tap the “Transfer” button, and select the tickets you’d like to transfer.

**STEP 2**
Enter the recipient’s contact information.

**STEP 3**
Confirm that the transfer was successful. The recipient will receive an email or SMS with a link to accept the tickets.

**STEP 4**
Tap on the link sent to you via SMS from Ticketmaster.

**Adding SafeTix to Your Digital Wallet From Web Browser**

**STEP 1**
Tap “Add” to complete.